

COCP Over-the-Road Program Frequently Asked Questions

1) How do I get reimbursed?

First, if you are pulling containers using COCP chassis, you must register your company online at chassis.com to begin the process.

CCM is a paperless company. This includes paper checks. Any payments or reimbursements will be done directly with your bank. In order to do this you will need to be sure your company is set up in the CCM system.

The information below must be filled out and emailed to cocpsetup@ccmpool.com.

Vendor Information

*Company Name: _____

*Address: _____

*City, State, Zip: _____

*Contact:

*Name: _____

*Telephone: _____

*e-Mail: _____

All payments will be made electronically, please provide the following bank details.

*Remit to details:

*Account Name: _____

*Bank Name: _____

*Bank Address: _____

*ABA Routing for domestic wire: _____

*ACH Routing #: _____

*Account #: _____

**All information is required.*

2) What is the Bill to address?

COCP
940 S. Frontage Road, Suite 200
Woodridge, IL 60517

You can mail your invoice and back up to this address or email it to cocp-otrinv@ccmpool.com.

3) Approved list of vendor locations that can receive COCP tire casings

City	Facility	Contact	Phone	Hours parts accepted
Chicago	Illinois Transport	Robert Barajar	708-594-8550	M-F, 7-5
	Tires for Containers	Dave Dubose	630-674-5420	M-F, 8-4
	Integrated CY - Harvey	Edgar Diaz	773-648-1194	M-F, 8-4
Joliet	Conglobal - Channahon	Lori or Jayne	773-890-4800 ext 123	M-F, 7-3:30
	Integrated - Elwood	Armando Canales	708-906-2063	M-F, 8-4
Rochelle	UP Rail	Danielle Morrison	851-561-2425	M-F, 8-4
Indianapolis	Containerport Group	Mike Mappes	317-972-3500	M-F, 8-4
Detroit	Containerport Group	Nick Stencil	313-554-2200	M-F, 8-4:30
	Mason Dixon	Jason or Thomas	313-846-0640 x. 3137	M-F, 7:30-4:30
Cleveland	Containerport Group	Terry Fisher	216-271-1380	M-F, 8-4:30
	Mason Dixon	Alez Tzvetkov	216-298-4086	M-F, 8-4:30
Columbus	Containerport Group	Dale or Brad	614-491-1100	M-F, 8-5
	Trimodal	James or Pam	614-850-5185	M-F, 9- 4
Cincinnati	Containerport Group	Becky Laseur	513-772-8397	M-F, 8-5
	Mason Dixon	Jason Drake	586-945-5790	M-F, 8-5

Louisville	Containerport Group Jennings	Ed Hasch	502-969-6311 ext 5129	M-F, 8-5
	Containerport Group South Park	Mike Adams	502-964-7833	M-F, 8-5
Georgetown	NS Georgetown	Sal Diaz	859-368-2761	M-F, 8-4
Milwaukee - Tires only!	Pomps	John Secora	414-406-3466	M-F, 8-3:30

4) What does major mechanical entail?

a. Wheel bearing failures and axle spindles

5) Electrical issues, shorts, burned out lights, are they covered?

This is not a major repair. The MC has to return the parts to be reimbursed and repairs have to be more than \$50.

6) Are FMCSA's covered?

No, unless the FMCSA expired while the MC had the unit out for an extended period of time. This will be determined on a case by case basis.

7) What about drop and pick accounts, where the chassis does not come back until a later time?

If original parts, including tire casing is not returned with the unit, MC would have to ensure to advise COCP when unit is returned and where returned so verification of replacement parts/tire may be done. Motor Carrier may not return more than 5 items (parts &/or tire casing) at one time at return location.

As per COCP Road Side Policy, Motor Carrier must submit invoice to COCP within 30 days from date of repair, no invoice received by COCP will be processed without copy of Tire/Component Receipt attached.

8) What if the total for the tire costs more than \$350.00?

Total reimbursement will not exceed \$350.00 per tire.

9) What if the Motor Carrier doesn't know at first that it is a major repair and has called their own mechanic?

Then they have the option to complete the repairs to IICL standards and return the parts to CCM for reimbursement. They have to provide the hours, rates, etc., on their invoice to CCM.

10) Who are the Members of the Chicago-Ohio Valley Pool (COCP)?

- China Shipping
- CSAV (Detroit and Louisville only)
- DCLI
 - ❖ CNS / Hyundai
- Evergreen
- Flexi-Van
 - ❖ Hanjin
 - ❖ Hamburg Sud
 - ❖ Interdom
- Matson
- NYK
- OOCL – effective November 1, 2013

- TRAC Intermodal
 - ❖ Canadian National Railroad
 - ❖ COSCO
 - ❖ Hainan PO Shipping, LTD.
 - ❖ Hapag Lloyd
 - ❖ Mitsui (MOL)
 - ❖ Pacific International Lines (PIL) (Chicago and Columbus Only)
 - ❖ Steel Wheel
 - ❖ United Arab
 - ❖ Yang Ming

❖ **Denotes customer of the pool Member.**

11) How do I know if a chassis is in the COCP?

Chassis that are part of the COCP will be marked "COCP" on the chassis. If you are not sure, you visit www.ccmpool.com and perform a unit look up in the top right portion of the screen to confirm. If you are using EBS or InterStar, they can also advise you.

12) The COCP does not reimburse for "used tires"

When having a tire replaced over the road, please insist on a new OEM or a new recap. If your local vendor tells you they do not have one, call EBS or InterStar, however it will still be up to the Motor Carrier to accept billing & follow steps out lined in COCP Road Side Policy for reimbursement.

Interstar North America
500 Meijer Drive Suite 300, Florence KY 41042
Dispatch
dispatch@interstarna.com
1-800-888-1001

Or

EBS

425 Fenton Lane, Chicago IL 60185

Michael Sanchez or Tim Arola

msanchez@ebsoncall.com Or tarola@ebsoncall.com

1-877-528-4737

Questions should be directed to:

Kevin Hardy, M&R Manager at 630-743-5305

Marty Sherman, Pool Manager at 630-743-5313