

# SACP OVER THE ROAD PROGRAM

## Frequently asked questions

### 1) How do I get reimbursed?

First, if you are pulling containers using SACP chassis, you must register your company online at [www.chassis.com](http://www.chassis.com).

CCM is a paperless company. This includes paper checks. Any payments or reimbursements will be done directly with your bank. In order to do this you will need to be sure your company is set up in the CCM system.

The information below must be filled out and emailed to [sacpsetup@ccmpool.com](mailto:sacpsetup@ccmpool.com)  
Vendor Information

\*Company Name: \_\_\_\_\_

\*Address: \_\_\_\_\_

\*City, State, Zip: \_\_\_\_\_

\*SCAC Code: \_\_\_\_\_

\*Contact:

\*Name: \_\_\_\_\_

\*Telephone: \_\_\_\_\_

\*e-Mail: \_\_\_\_\_

All payments will be made electronically, please provide the following bank details.

\*Remit to details:

\*Account Name: \_\_\_\_\_

\*Bank Name: \_\_\_\_\_

\*Bank Address: \_\_\_\_\_

\*ABA Routing for domestic wire: \_\_\_\_\_

\*ACH Routing #: \_\_\_\_\_

\*Account #: \_\_\_\_\_

\*All information is required.

### 2) What is the Bill to address?

*SACP 537 Long Point Road*

*Suite 204*

*Mt. Pleasant, SC 29464*

You can mail your invoice and back up to this address or scan and email it to [sacpotrinv@ccmpool.com](mailto:sacpotrinv@ccmpool.com)

### 3) Approved list of vendor locations that can receive SACP tire casings

Facility name	City
Austell, NS Atlanta	Atlanta
Fairburn, CSX Atlanta	Atlanta
Hulsey, CSX	Atlanta
NS, McCalla	Birmingham
Wando Welch Terminal	Charleston
North Charleston Terminal	Charleston
CSX, Charlotte	Charlotte
NS, Charlotte	Charlotte
FSI Incorporated , Aqua-Chem	Charlotte
CHARLOTTE INTERMODAL	Charlotte
TraPac	Jacksonville
Talleyrand	Jacksonville
APM Terminals	Jacksonville
CMC Depot Alta Drive	Jacksonville
Georgia Ports Authority	Savannah
Port of Wilmington	Wilmington

### 4) What does major mechanical entail?

- a. Bearings
- b. Hubs
- c. Brake Drums
- d. Brake Shoes
- e. Wheel seals
- f. Axle spindles

### 5) Are electrical issues, shorts, and burnt lights covered?

This is not a major repair. The MC has to return the parts to be reimbursed and repairs have to be more than \$50

### 6) Are FMCSA' s covered?

No, unless the FMCSA expired while the MC had the unit out for an extended period of time. This will be determined on a case by case basis.

### 7) What about drop and pick accounts, where the chassis does not come back?

If the tire is not returned the MC would have to provide pictures and the chassis has to be inspected when it returns to a normal pool location.

**8) What if the total for the tire costs more than \$350.00?**

This will be determined on a case by case basis, but generally the total reimbursement will not exceed \$350.00.

**9) What if the Motor Carrier doesn't know at first that it is a major repair and has called their own mechanic?**

Then they have the option to complete the repairs to IICL standards and return the parts to CCM for reimbursement. They have to provide the hours, rates, etc., on their invoice to CCM. If the repairs are not to IICL standards, the MC will not be reimbursed and could be billed to bring the repair to IICL/industry standards.

**10) How do I know if a chassis is in the SACP?**

Chassis that are part of the SACP will generally be marked with either the word SERP, SATL SACP or DCLI on the chassis. If you are not sure, you can call 843-216-0523 during normal business hours, or check the CCM Website

<https://www.chassismanagementsystem.com/CMSystemUnitInquiry>

If you are using Downtime they can also tell you.

**11) Does the SACP reimburse for "used tires"**

When having a tire replaced over the road, please insist on a new OEM or a new recap. If your local vendor tells you they do not have one, call Downtime at 866-965-9288. Under no circumstances will CCM reimburse or accept used tire replacements.