



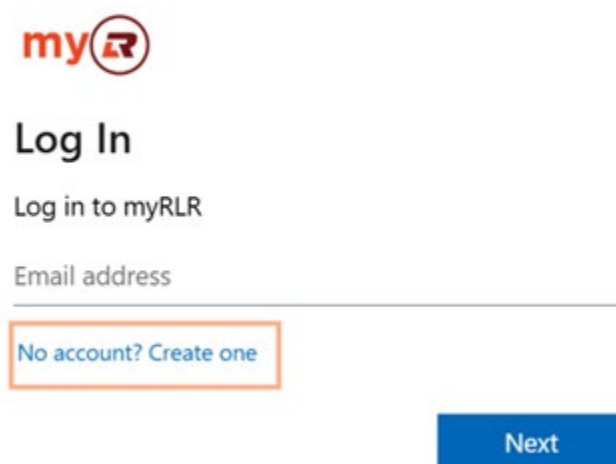
RapidLink Repairs is now CCM's exclusive over-the-road (OTR) repair and roadside service provider for chassis in the South Atlantic Chassis Pool. Here's everything you need to get set up so you can request service the next time you need it.

Step 1: Create Your myRLR Account

myRLR is our online portal where you can request service, track events in real time, and manage invoices.

To register:

1. Visit [myRLR](#)
2. Click "No Account? Create One." Then follow the prompts to finish creating your account.



Step 2: Request Service

Once registered, requesting service takes just a few clicks. Watch our quick 2-minute video walkthrough:

► **Watch: How to Request Service in myRLR**



Additional Ways to Request Service:

-  Email: roadservice@rapidlinkrepairs.com
-  Phone: (704) 709-2553

Helpful RapidLink Repairs Resources:

- Request service and pay bills on [myRLR](#)
- [MyRLR User Guides](#)
- [Request Service Guide](#) (print for quick reference)
- [FAQs](#)

Your RapidLink Repairs Support Team:

Road Service:

roadservice@rapidlinkrepairs.com
(704) 709-2553

Customer Success:

customersuccess@rapidlinkrepairs.com
(704) 594-3800

Sales:

sales@rapidlinkrepairs.com

Disputes:

disputes@rapidlinkrepairs.com

Accounts Receivable:

ar@rapidlinkrepairs.com

Accounts Payable/Remittance Notifications:

payment@rapidlinkrepairs.com

CCM's **Customer Support** team can also be contacted about your OTR questions at (973)-446-7902 or SACP3_CSR@ccmpool.com.

We're excited to partner with CCM and with you and your team. If you have any questions during your myRLR account setup, don't hesitate to reach out to [Customer Success](#).

Welcome aboard!

The RapidLink Repairs Team